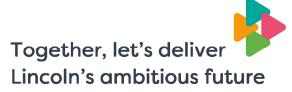


Let's enhance our remarkable place

Remarkable Place Portfolio Contextual overview 21st February 2019



Remarkable Place

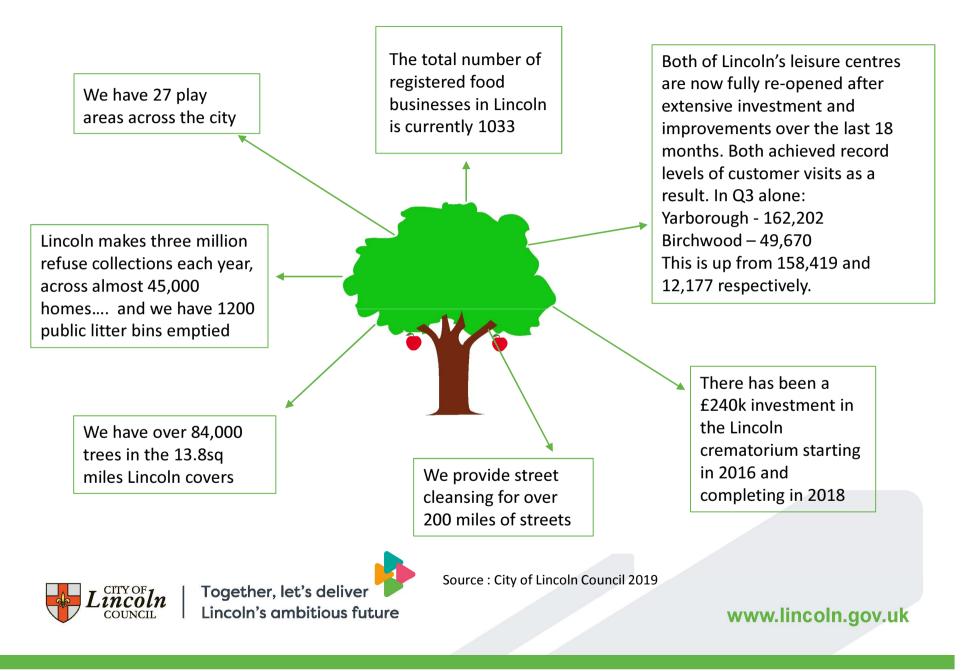
This overview will cover;

- Contextual information on the Remarkable Place Portfolio
- A deeper look at relevant measures and information from the Lincoln City Profile
- Performance measures covered in the basket of key strategic measures

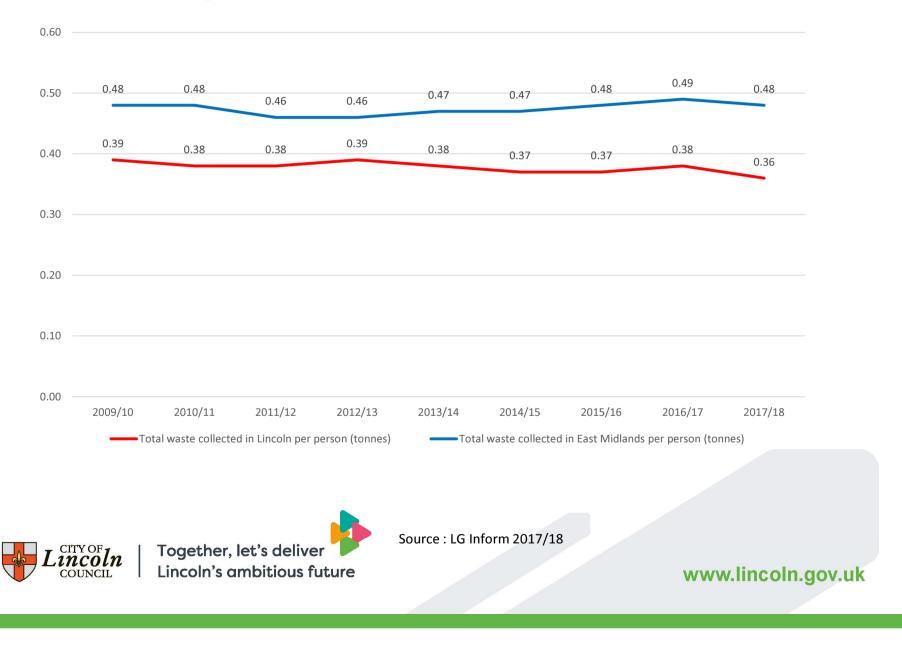


Together, let's deliver Lincoln's ambitious future

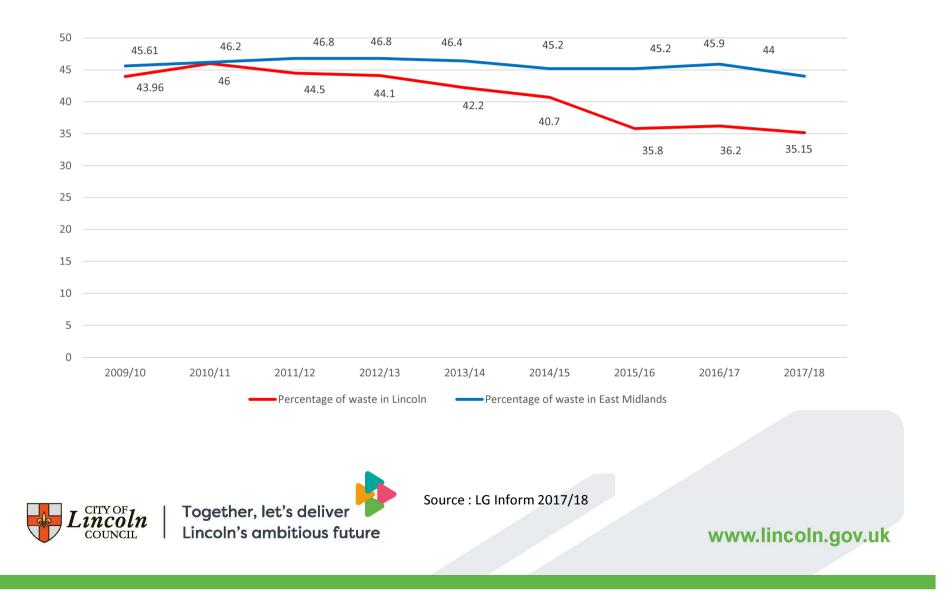
Contextual information on the Remarkable Place Portfolio



Total waste collected in tonnes per person (pa) in Lincoln compared to East Midlands 2009/10-2017/18



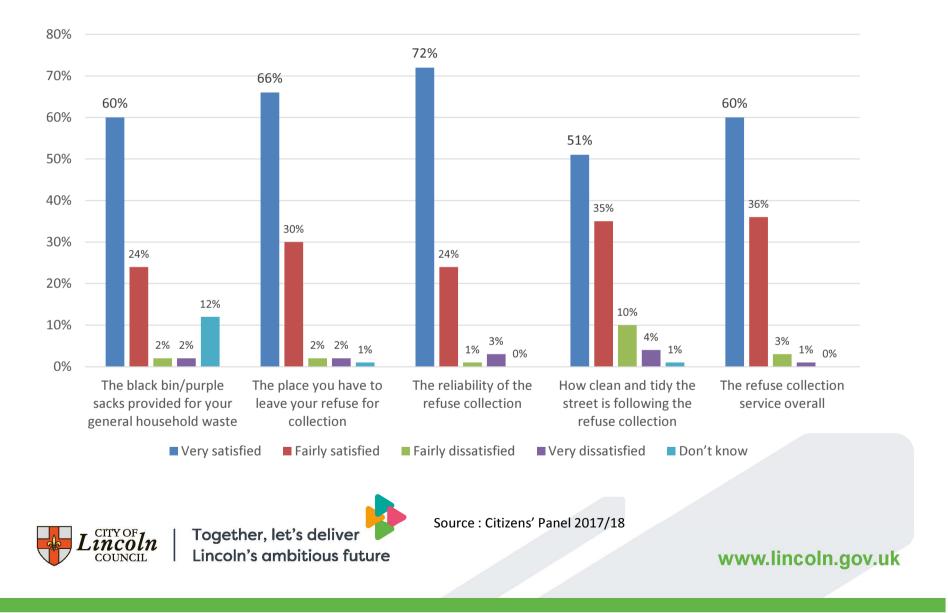
Percentage of household waste sent for reuse, recycling and composting in Lincoln 2009/10-2017/18



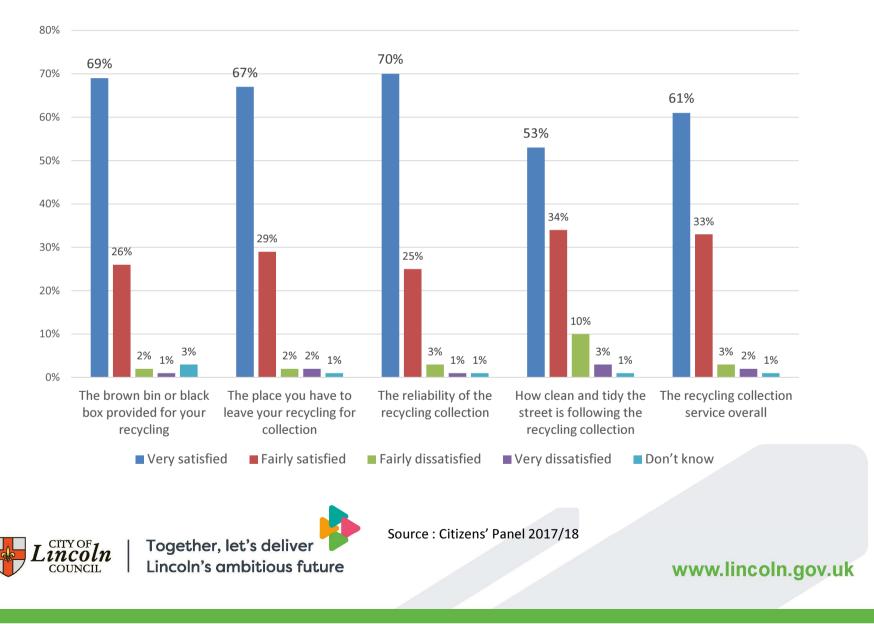
Average residual household waste per household (Kg per household) compared to England and East Midlands 2011/12-2017/18



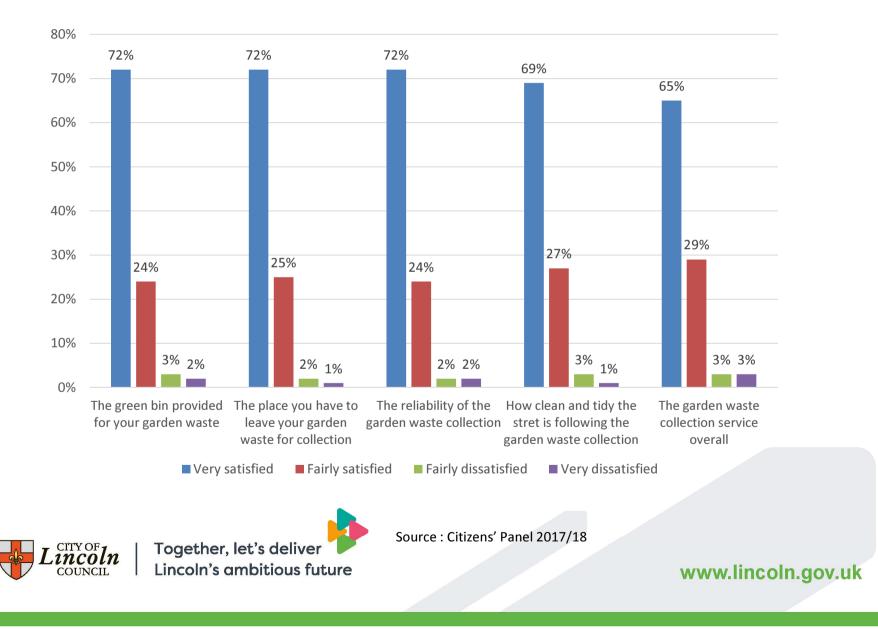
The satisfaction of Household Refuse Collection in Lincoln 2017/18 (as per Citizens' Panel)



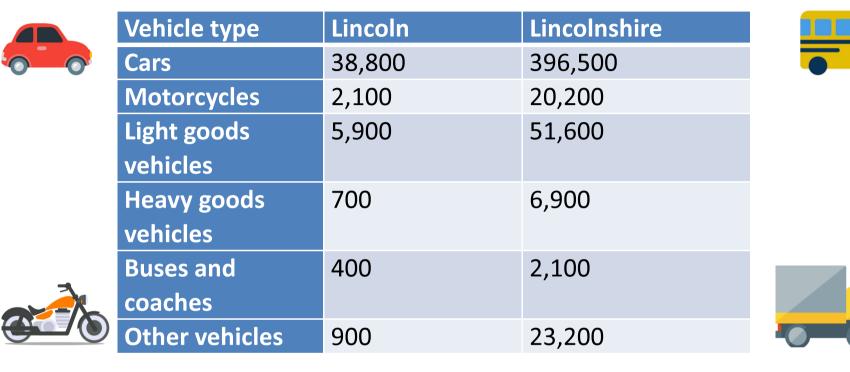
The satisfaction of Household Recycling Collection in Lincoln 2017/18 (as per Citizens' Panel)



The satisfaction of Household Garden Waste Collection in Lincoln 2017/18 (as per Citizens' Panel)



Total number of licensed vehicles in Lincoln compared to Lincolnshire 2017



City of Lincoln Council monitors air pollution around the city, which is improving.

This table references the number of vehicles in the city, (not controlled by this council) and it should be noted that a further cause of poor air quality is the use of old inefficient central heating systems



Together, let's deliver Lincoln's ambitious future Source : Gov.uk 2017/18

Key Strategic Measures

Service Area	Measure	Cumulative or Quarterly	High / Low is Good	Q3/17/18	Q4/17/18	Q1/18/19	Q2/18/19	Q3/18/19	Status	Under Performing	Target	Last Target Status
Recreation Services	RES 17 - Total number of users of our Health & Recreation facilities per quarter	Quarterly	High is good	190,198	218,181	244,381	247,762	245,374	Improving			
Waste & Recycling	WM 5 - Percentage of waste recycled or composted	Quarterly	High is good	38.20%	33.70%	27.40%	38.20%	34.70%	Deteriorating	35%	45%	Below Target
Allotments	AM 8 - Percentage occupancy of allotment plots	Quarterly	High is good	82.50%	80.10%	84.20%	85.70%	86.80%	Maintaining			
Food and Health & Safety Enforcement	FHS 4 - Percentage of premises fully or broadly compliant with Food Health & Safety inspection	Quarterly	High is good	98.1%	98.0%	98.7%	96.8%	97.6%	Maintaining	95%	97%	Above Target
Food and Health & Safety Enforcement	FHS 5 - Average time from actual date of inspection to achieving compliance	Quarterly	Low is good	13.25	10.40	9.50	8.30	8.50	Maintaining			
Food and Health & Safety Enforcement	FHS 6 - Percentage of official controls that should have been completed and have been in that time period (cumulative data)	Quarterly	High is good	84.50%	94.00%	90.00%	81.60%	82.10%	Maintaining	75%	97%	On target



Annual Strategic Measures

Service Area	Measure	Tolerance	Cumulative or Quarterly	High / Low is Good	2016/2017	2017/2018	2018/2019	Status
Recreation Services	RES 18 - Percentage of people over 16 actively participating in physical activity for 3 or more 30 minute sessions per week	<u>5</u>	<u>Quarterly</u>	<u>High is</u> good	37.2%	35.6%		<u>Maintaining</u>
Waste & Recycling	WM 6 - Satisfaction with refuse service	<u>5</u>		<u>High is</u> good	95.30%	93.85%	96.00%	Maintaining
Waste & Recycling	WM 7 - Satisfaction with recycling service	<u>5</u>		<u>High is</u> good	95.70%	92.76%	94.00%	Maintaining
Street Cleansing	<u>SC 8 - % satisfaction that public land and</u> public highways are kept clear of litter and refuse	<u>5</u>		<u>High is</u> good	82.76%	74.76%	66.89%	<u>Deteriorating</u>
Sport & Leisure	<u>SP10 - The standard of service provided by</u> <u>Yarborough Leisure Centre (as per citizens</u> <u>panel)</u>	<u>5</u>		<u>High is</u> good	95.59%	84.91%	80.21%	<u>Maintaining</u>
Sport & Leisure	SP11 - The standard of service provided by Birchwood Leisure Centre (as per citizens panel)	<u>5</u>		<u>High is</u> good	95.35%	78.85%	87.71%	Improving



Key points to note

- Total waste collected in Lincoln has decreased from 0.38 to 0.36 tonnes per person, whilst the decrease in East Midlands has only gone from 0.49 to 0.48 tonnes per person
- The total number of licensed vehicles in Lincoln has increased from 48,400 in 2016 to 48,800 in 2017, an increase of 400
 - The total number of licensed cars in Lincoln has increased from 38,200 in 2016 to 38,800 in 2017, an increase of 600
- Following extensive renovations and improvements Birchwood Leisure Centre has seen a significant increase in visits from an average of around 23,000 before the enhancements to almost 50,000 visits in Q3, and satisfaction has also jumped around 10% since last year



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